Appendix 1

# TOTAL PLACE 'PILOT PROCESS'

**1 Understanding** and **2 Analysis** then **3 Lives, not services** then **4 Transforming Public Services**

2.1
Analyse for all relevant public bodies:
What interventions?
What consequences?
What cost?

2.2
What do we know about this neighbourhood and the people who live here?

(Data and analysis)

Dave Ainsworth

4.1
How would public services and organisations work if they moved from (1) to (3)?
- What would they do? (core business)
- How would they be organised
- What would drive their resources?
- Central and local relations

(Transformation and public service reform)

1.1
What is it like living and working in this neighbourhood? What is people's experience of public services? What are the consequences for families, community, and public service workers? What works? What doesn't work?
(Consultation and facilitation)

1.1.1
"Front Line' public workers

1.1.2
Individual families

1.1.3
Members of the community

3.1
How can families and communities lead better lives, and how can public services help them to achieve that?

(Pilot project with individual families)